# Attraction & Branding for Retention





## Welcome

## **Denise Ball**







### **KEY POINTS**

- Goal & Game Recap
- Attraction & Retention
- Branding











## Goal...



**Be the Employer of Choice** 



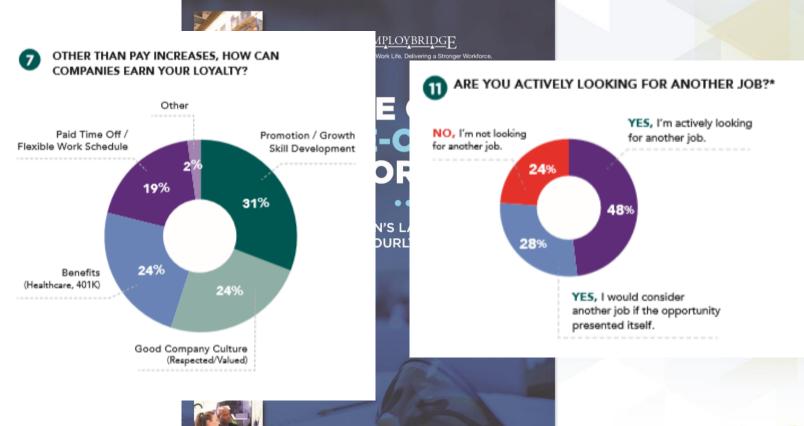
## The Long and Short Game...



of Attraction & Retention



#### **2020 & 2019 BLUE-COLLAR SURVEY**





# **Top Categories of Reasons People Leave Jobs in 2017**

- Career Development
- Work-Life Balance
- Manager Behavior
- Well-Being





## **Best Practices to Attract & Retain**

**Strong Onboarding & Buddy System** 

Career Pathways/Align to Pay

Regular Feedback





## **Antiquated Attraction**

### & Retention

- Newspaper
- Career Fairs
- Signs
- Holiday party
- Gold Watch
- Suggestion Box
- Employee of the month
- Vending Machines











A- Attitude & Aptitude

**E- Entrepreneur** 

I- Innovative

**O- Opportunity** 

**U- Unique** 



## Language of Attraction & Retention-New F words...

Fun

**Family** 

Food

**Friends** 



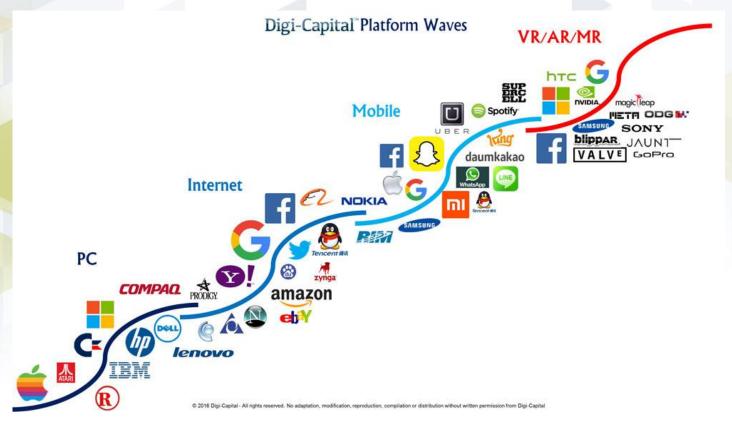


## **Clear Training and Career Pathways**





## **Technology Shifts in Training**





## **Employee Resource Groups**

Young Professionals

Women's Leadership

Green Team





## **Shadow Boards**





#### **Stay Interview**

#### Semi structured between manager and employee

- What excites you about your job?
- Describe a good day of work you had recently.
- Think back to a time in the past year when you were frustrated about your current role. What contributed to that frustration?
- If you could change your role, what would you want to keep the same, and what would you want to change?
- Do you feel you can advance your career here if you want to?
- Do you feel you are properly recognized for your work?
- Do you feel you are respected and your concerns are addressed?
- Why do you stay here?



#### **Get Creative...**

- Geofencing
- Bosch's shifts & vacation
- Pet Insurance & Corn Hole
- New Populations to Attract
  - Justice involved citizens
  - Parents with children
  - Retirees





## **Branding...**

- Tell your
  story...everywhere
  and to everyone
- Website
- Community
  Involvement
- Business Cards
- Billboards







#### **OSU South Centers**

#### A valued resource:

- Evaluating your competitive edge as an employer
- Marketing and branding you as an employer of choice
- Funding or sharing in your project. For example, website development and branding.











## **Final Tips**

- Communicate your corporate mission
- Show them their future
- Go digital
- Allow them to share their ideas
- Regular engagement surveys and pulse surveys







## **Upcoming Sessions and Discussions:**

 The Generations & Culture-Nov 10<sup>th</sup>

 Structured On-Boarding & OJT-Nov 17<sup>th</sup>







# Thank you!

Please connect with me via LinkedIn or at denise.ball@toolingu.com to continue the conversation.

